turn IT on
Connecting schools and technology

ICT Consultant
London
£20,000 - £28,000

About

turn IT on is an independent innovative company providing hands-on ICT and computing support to around 500 primary and secondary schools by consultants and staff who understand teaching. We currently support schools in Oxfordshire, Buckinghamshire, Wiltshire, Gloucestershire, Hampshire, Surrey and London. We have been expanding steadily over the past 15 years and have no intention of slowing down and as a result we are looking for an ICT Consultant (Technical) in London.

We are proud of the diversity and flexibility that we have and the breadth of skills and experience of our staff. turn IT on is a friendly and supportive place to work where people feel trusted and respected.

Job Overview

The role

The successful candidate will join an existing team to help schools improve the standard of their ICT provisions and enable them to deliver effective teaching and learning through ICT solutions. You will facilitate communication between your schools and turn IT on, keep up to date with what services turn IT on can offer, and manage the accounts of your customers. The ideal candidate will have experience in working in a previous ICT Technician role preferably in the education sector although not essential.

Our ideal candidate will have a passion for IT with a strong technical background, be self-motivated and enjoy providing excellent customer service. This role requires you to be a team player, have strong communication and organisation skills along with a courteous manner with the ability to explain technical issues in layman's terms to our customers.

You should be able to work independently and have an aptitude for problem solving and a proactive approach to identifying ways to improve services provided by your team.

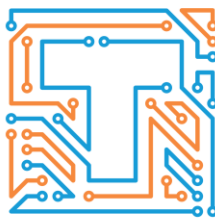You must be educated to at least GCSE/A Level or similar

Responsibilities:
- Resolve technical problems as quickly as possible
- Ensure that backup is working and complete a test recovery
- Ensure on-going technical problems are logged and tracked in the correct system

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- Feedback to the school progress at the end of each visit
- Ensure that all server recovery material that are required to recover server are readily available at the school and kept in a safe and secure place
- Ensure school details are entered on the correct system and server details are kept up to date
- If technically possible, ensure the remote log in software is installed on server and that Turn IT On account is on the server.

The role is offered on a full-time basis and the successful candidate will be subject to an enhanced DBS check.

In return, we are offering a salary of between £20,000 - £28,000, Pension scheme, Eye care voucher scheme, Employee Assistance Programme, Cycle Scheme and a Childcare Voucher Scheme.

To apply please send an up to date CV along with a cover letter to recruitment@turniton.co.uk

turn IT on is committed to safeguarding and promoting the welfare of children and young people and expects all employees to share this commitment.

'Happy to talk flexible working'

The personal data you provide in your application and as part of the recruitment process will only be held and processed for the selection processes of **turn IT on** and in connection with any subsequent employment or placement unless otherwise indicated. For further information on how **turn IT on** handles personal data please refer to www.turniton.co.uk/joinourteam.