

Technical Support & School Development



Chipping Norton Secondary School, Oxfordshire

After a successful period working together over the summer, Chipping Norton Secondary School decided to continue with **turn IT on** and use them as their full-time support partner. The school use **turn IT on** as their trusted partner for technical support and have been receiving this service for several years. Our consultants are experienced in education and have a full understanding of schools and have often worked in schools in the past as teachers or educators. This helped Chipping Norton as **turn IT on** were able to recognise the challenges of a busy secondary school and provide the support that suited their school environment. Many years of experience with schools has further contributed to the great relationship between **turn IT on** and Chipping Norton. **Turn IT on** offer a 3-year school development plan to their technical support customers and Chipping Norton School benefited greatly from this service. When the team at **turn IT on** first started they carried out a routine on-site audit of all the existing equipment at Chipping Norton School which allowed key members of staff to know the age of their equipment and the quality. This ultimately helped the schools to understand what would need to be replaced and allowed them to budget more accordingly. **Turn IT on** were able to look at devices, quotes and contracts to help identify where savings could be made over the next 2-3 years and through this service **turn IT on** were able to help Chipping Norton School save over £10,000!

A Reliable and Trusted Support Partner

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A different approach to technical support.

"turn IT on has provided a fantastic service the technicians are amazing and do so much work in such a short period of time. Through the ticketing system we can get our problems solved either remotely or on-site and since working with turn IT on the overall speed and efficiency for fixing problems has far improved!"

Louise Trimmer, Business Manager, Chipping Norton

ICT Support with turn IT on



Chipping Norton features in our showcase video for ICT support, to learn more about **turn IT on** and secondary school support watch at the link below.



www.turniton.co.uk/secondary-schools/