



Customer Testimonials

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Primary Schools & SEN

The support provided by **turn IT on** has been a great help with getting our school up and running with new devices and distance learning. They are always there and have supported us throughout lockdown, **turn IT on** are a fantastic support.

St Andrew's Primary School, Oxfordshire

I just wanted to thank all the **turn IT on** staff for their outstanding help whilst OFSTED have been in the last couple of days. Always polite, friendly and patient even when I confused them! They always solve the problem and I think your customer service is great. High praise indeed because I don't compliment many people! Thank you!

The Premier Academy, Milton Keynes

We have been working with **turn IT on** for three years and have been impressed by their professionalism and flexibility. Everyone we deal with at the company is friendly, approachable and committed. As well as providing an on-site technical service, **turn IT on** have also installed several pieces of key equipment including a new server with any snags being resolved as quickly as possible. We would recommend **turn IT on** as an IT support partner!

St James CofE Primary School, Haringey

As usual, our experience with this entire installation whilst using turn IT on has been smooth sailing. The installers were so polite and efficient, even offering us advice on disposal of our old equipment. The teachers are delighted with the quality and ease of use with the new screens. Thank you again for your help and support.

Chalfont St Giles Infant School, Buckinghamshire

We have been working with **turn IT on** since 2015 and have always found them professional, responsive and able to deliver everything we need from an IT support partner. The on-site consultant is not only knowledgeable but often goes above and beyond to ensure our network runs smoothly and teachers can use our equipment hassle-free. We are happy to recommend them to any other schools looking for technical support.

Charville Academy, Hillingdon

We have been using **turn IT on** for IT support for a number of years and are very happy with the services provided. The support we receive is effective and proactive and the School Development review meetings keep us updated regarding developments in technology in the education sector. Would recommend **turn IT on** as an IT support service for schools.

St Luke's CE School, Windsor and Maidenhead



Turn IT on provide friendly and reliable support for all the ICT within our school. In addition to installing new systems, setting up software and hardware and of course fixing things, they go out of the way to ensure that we are comfortable and confident using technology. This means we get the best use out of our ICT investments benefiting both staff and pupils alike. The development and planning service means that we always have a clear picture of what ICT is in place and what kinds of things we should be aware of over the next three years. This not only ensures that we aren't wasting money on things that do not benefit our overall objectives, but that we regularly review subscriptions and services to ensure we are receiving the best value for money.

King's Sutton Primary Academy, Northamptonshire

Turn IT on has been providing our IT technical support since 2014. The expert professional knowledge and experience that they provide is key to our IT strategy and helps to ensure that our IT provision is always the most efficient and effective for our school.

St Finian's Catholic Primary School, West Berkshire

We chose **turn IT on** as our strategic IT partner as they really understood our requirements. The support package delivered by **turn IT on** has been critical to ensure we maximised economic efficiencies whilst ensuring high quality technology in the classroom to enhance teaching and learning. I would strongly recommend **turn IT on** as a long-term ICT partner for special schools and trusts.

Westfield School, Buckinghamshire

We selected **turn IT on** as our ICT supplier as they demonstrated an excellent understanding of our educational vision for the school and a real commitment to providing an ongoing partnership based around our specific needs. Their project team was knowledgeable and highly supportive throughout and helped us to overcome many difficult challenges to ensure the school opened successfully on time.

Abbey View Primary Academy, Buckinghamshire

I have worked with **turn IT on** for two academic years and found them to be skilled, enthusiastic and thoroughly professional. I have been impressed by the initiative and thirst for knowledge that our consultant has. I recommend **turn IT on** very highly to any school leader.

Morningside Primary School, Hackney

Working with **turn IT on** always gives peace of mind for all things IT and computing in the school. Our IT Consultant is always hands-on, very responsive to any issue and more than happy to help in ensuring we are making wise and practical decisions in resourcing and developing our IT systems. We've also seen a real positive impact in **turn IT on** working with leaders and teachers in the school to move forward with our computing curriculum.

Laleham and Ashford C of E Primary School Partnership, Surrey



The appointment of **turn IT on** has had a significant impact on the teaching and learning of our students, the reliability of our network and the development of our IT strategy. They look for solutions that meet the needs of the school, no one size fits all. Their support desk is always praised by our colleagues in school as being patient experts!

Chessington School, Kingston upon Thames

We have found the **turn IT on** technical services to be accommodating, supportive and professional. An individual action plan specific to our school needs has enabled us to develop both staff provision and equipment more efficiently. **Turn IT on** are always responsive to our request and understand that not all staff are technically minded. We would highly recommend their services to other schools.

Powell's CE Primary School, Cirencester

Turn IT on have been our technology partner for many years and have built up a great relationship with us over that time. Their consultants have become a member of our team. They support us both technically and with our computing curriculum and have always done a great job of both. They have always put the needs of our children and staff front and centre and been happy to tailor the service to our needs.

Gatcombe Park Primary School, Portsmouth

Turn IT on have provided our technical and computing curriculum support for many years. They have always offered impartial advice and been happy to work in a way that suits us and provides the best results for our school. The consultants have spent many years with us and become valued members of our school team.

Smannell and Enham Primary School, Andover

The training and support package delivered by **turn IT on** was critical to ensure that we maximised efficiencies and the benefits of using technology in the classroom to enhance teaching and learning. I would strongly recommend **turn IT on** as a long term ICT partner for schools and trusts.

St Lewis RC Primary School Buckinghamshire.



Secondary Schools

I just wanted to email to say a huge thank you to all of you involved with our switch over to the new line. Your hard work made it far less stressful for me. Brilliant job and professionally done. Our consultant is amazing as our on-site technician. He will try and resolve absolutely anything and the speed with which we are now getting things sorted is much more helpful. He helps out of hours if he can and really wants to do a good job. If there are things he doesn't know about he will go and research it to try and learn about it. He's very valuable to us! I've had some dealings with Nick Ford in relation to SIMS issues and he's been very helpful in communicating with ESS to try and get the issues resolved which has been good and has made things easier.

Amersham Secondary School, Buckinghamshire

Turn IT on always provide excellent service and always with a smile! Would recommend them to anyone.

The Langley Academy, Slough

Our ICT support from **turn IT on** has been excellent. The consultants working at our school have worked hard to meet all the school demands ensuring ICT is working smoothly across the school.

Forest Hill School, Lewisham

We elected turn IT on as our IT support provider as they really understood our IT needs and were able to help us shape our vision for IT across the school. Turn IT on has also been happy to train our staff, providing in depth and comprehensive training on Office 365 during the lock down period. I would unreservedly recommend turn IT on to any school considering their ICT provision.

Pavilion Study Centre, Barnet

The on-site staff employed by **turn IT on** have been proactive in their approach, professional in their manner and supportive in their solutions. We are very happy with the service that **turn IT on** provide our school and look forward to the relationship strengthening further during the contract period.

St Andrew's CE High School, Worthing

The quality of your current support is outstanding! Excellent support provided. I have always received a very quick and helpful response from IT.

Hayes School, Bromley



MIS Support

I have used the SIMS helpdesk on numerous occasions and have always been greeted by a friendly and professional member of the team. They always offer a reassuring response that nothing is ever too much trouble. Most queries have been resolved immediately and if not, the response and continuous communication until a solution is found has been outstanding.

Hayes Park School, Hillingdon

We have used **turn IT on** for our SIMS support for more than a year now and are very happy with the service. Every member of the team has been so knowledgeable and responsive. We have no complaints at all.

Castledon School Academy Trust, Essex

Thank you so much to the MIS Support Team at **turn IT on**. We decided to move over to Arbor after many years of SIMS and as soon as we heard **TIO** were able to provide their usual brilliant MIS support we made the jump. We recommend your service to any other school.

Haddenham Community Junior School, Buckinghamshire

Yesterday we had an Ofsted inspection which is obviously quite pressurised and stressful. During the day the visiting inspector asked us to obtain certain information from SIMS. Your team understood totally and were there for us instantly and showed us how to obtain what we needed. I have to say that if it wasn't for your team being there for us at the end of the line and us having the data required for the inspector to prove what we were saying was accurate, the outcome from our inspection could have been different.

Bloxham CE Primary School, Oxfordshire

Every time I have called **turn IT on** my experience with your staff has been nothing less than excellent. Your staff are really friendly, professional and very knowledgeable and they always stay with you until the problem is solved, they are always polite and smiling while helping you. I strongly recommend **turn IT on** and your staff for their professionalism and going the extra mile to help you and deliver their promise of help on the same day, within a few minutes even. I have mentioned to my previous jobs about your company as well.

The Langley Academy, Slough

ScholarPack is so easy and intuitive to use so I have not needed a lot of support to date. However on the occasions I have contacted the turn IT on support team they have been very helpful and got me back on track very quickly!

Wroxton CE Primary School, Oxfordshire



Turn IT on accredited SIMS & FMS support is excellent! Most queries are resolved straight away. The team are very proactive and diligent in following up any issues that cannot be resolved immediately and take full ownership of cases. The transition from our previous support provider was seamless and we have saved a lot of money for a better service then we had before.

Colebrook Infant Academy, Swindon

Working with **turn IT on** for our SIMS support has made a significant difference to the smooth running of our school. The SIMS support team provide friendly and patient support, quickly solving our issues on the first phone call.

Birch Hill Primary School, Bracknell

Thank you very much for all your support this year with RM Integris. I used it efficiently to help with the compilation of reports and attendance certificates.

Brookside Primary School, Oxfordshire

I would just like to say that I have been helped by one of your great support team. Sally today has helped me as have others and they have always been so keen to assist which helps when you are on my side and things are not working too well. I feel its right to commend good helpful people and I would just like to say that I have never had any problems with **turn IT on** that I had with Capita and I am so pleased we switched to you for our support. Keep up the good work!

Abington Vale Primary School, Northamptonshire

It is always a pleasure dealing with the **turn IT on** SIMS support team and members of the team that go the extra mile for our school. Thank you!

Vandyke Upper School, Leighton Buzzard

I am extremely pleased with the outstanding support I have received. I would like to single out Helen, who is simply amazing. Very approachable, professional and efficient. Very impressed with her technical knowledge and expertise. I learn something new every time she assists me and she always resolves the issue. I cannot recommend her highly enough to my other colleagues regarding using SIMS she is certainly a great asset to turn IT on.

Blagdon Nursery School, Reading



DPO Service & GDPR

Having **turn IT on** as our DPO has been brilliant. We have found it has eased the burden at school as the team are always on hand to support us with any queries, either by phone or email. They have been indispensable in dealing with data breaches, no matter how complex. Without their dedicated helpdesk support we wouldn't be as confident in our GDPR compliance.

Hayes Park School, Hillingdon

I have to say that the GDPR team has been very supportive and helpful from day one. They have done such a great job and they continue to provide a wonderful service without a fail. I cannot thank them enough for all the help and support given to our school.

Oakridge Primary School, Buckinghamshire

Turn IT on have provided us with some excellent support and advice with the new GDPR. The service has provided us with invaluable tools to help us to think about the area's we need to consider within our school. Our consultant has been very friendly and approachable in helping us on our journey of compliance.

Haydon Abbey School and Pre School, Buckinghamshire

If not for turn IT on and their extremely knowledgeable consultants, we would have still been in the dark with GDPR. It would quite simply have been impossible to be where we now are without the excellent GDPR services provided by turn IT on.

St Nicolas' CE Combined School Taplow, Berkshire

The support we have received in setting up O365 has been invaluable. We have also purchased your DPO service and Martin has been a great support in helping us become GDPR compliant.

Chieveley Pre-School, West Berkshire

I have been very impressed by the level of school specific expertise in the **turn IT on** DPO team. I have found them to be really helpful working in partnership with the trust and providing advice quickly and professionally when supporting us with any subject access requests, data breaches and general GDPR related queries.

Ridgeway Education Trust, Oxfordshire





We have had great service from **turn IT on**, above and beyond what was promised. They have found us a lot of cost-saving approaches and brought these to our attention. They are proactive and forward-thinking, highlighting potential problems and acting before they become larger issues. I would recommend **turn IT on** without hesitation.

Connect Schools Academy Trust, Bromley

We selected **turn IT on** as the support provider for our schools as they offered good value for money, effective IT support, a partnership approach and creative curriculum ideas. We have not been disappointed with the quality of service provided and **turn IT on** have proved to be a reliable and effective partner.

The Dominic Barberi Multi Academy Company, Oxfordshire

We are more than happy to recommend **turn IT on** SIMS support to other MATs. We highly value the service and have found the support far more helpful and efficient than other SIMS support teams.

Nene Valley Partnership, Northants





Professional Development

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I attended the recent session today and have signed up for all the other bitesize sessions simply because Martin explains everything in great detail and in a manner that is easy to follow. I have found both sessions extremely useful and I'm already using things I have learnt from the sessions, thank you!

Grove C of E Primary School, Oxfordshire

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I joined the MIEE Programme with **turn IT on** and it put together all the best parts of Microsoft 365 for educators. The course was absolutely brilliant because it was all so relevant to what we were doing. I loved it and I would recommend it to anybody!

St Andrew's Primary School, Oxfordshire

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The professional training provided by **turn IT on** has expanded our classrooms and enabled us to engage with our pupils in so many new ways, whether they are at home or in school. We cannot recommend them highly enough to continue, and expand on, this important work.

Morningside Primary School, Hackney

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As an existing Teams user, I am very grateful for being able to hear about the most effective ways in which Assignments can be used. The seminar was well pitched and Martin gave clear, confident delivery throughout. I am excited to see what Microsoft will do next to continue improving on the accessibility of Teams and I look forward to attending more seminars in the future which help to get the most out of the Office suite. Thank you!

King's College School, Wimbledon





For more information please contact us on the details provided.

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